USER GUIDE
WHAT HAPPENS AFTER MFA REGISTRATION

These instructions cover what will happen after you have completed MFA registration.

Occasionally, you'll be prompted to pass an MFA verification request when accessing some UniSC systems. A video is available here.
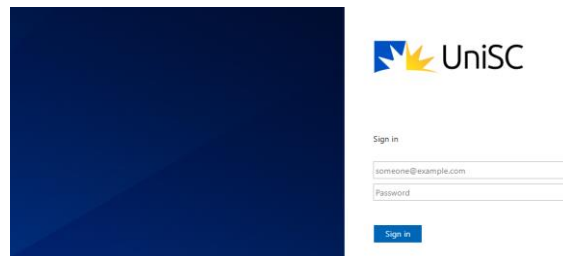
STEP 1 – Log into a UniSC system.

STEP 2 – Pass an MFA verification request.

STEP 1 – LOG INTO A UNISC SYSTEM.

LOG INTO A UNISC SYSTEM AS NORMAL

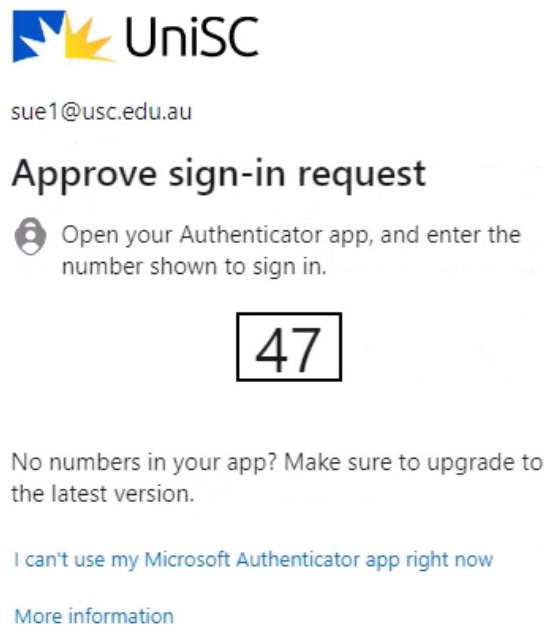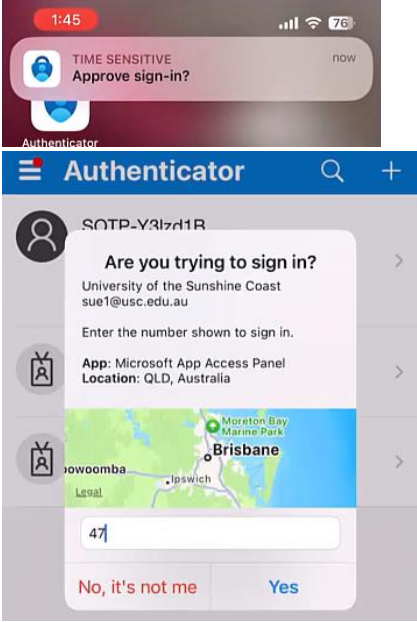|		
💻	Open a web browser and log into a UniSC system such as Canvas, Zoom, Student Portal, Microsoft 365 by entering your username and password.	

STEP 2 – PASS AN MFA VERIFICATION REQUEST

PASS AN MFA VERIFICATION REQUEST

💻	After you have entered your login details, an 'Approve sign-in request' page will appear with a two-digit code. Make note of this code.	

📱	A notification should appear on your phone to prompt you to open the Microsoft Authenticator app. Enter the code on **your screen** into the Microsoft Authenticator app then tap **Yes**.	
💻	Once you have passed the prompt, you can access the system.	
👥❓	**Queries and support** • If you have any queries or need support, please contact the Student IT Help Desk - via [UniSC Connect](#) or phone +61 7 5459 4455.